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To: All IPAs

From: IEHP – Utilization Management

Date: December 12, 2024

Subject: UPDATE: Provider Policy & Procedure Manual – Tertiary Care Requirements

Inland Empire Health Plan (IEHP) has updated policy MC_14A – Delegation and Monitoring and MA_14A Utilization Management – Delegation and Monitoring to include Tertiary Care requirements for IEHP and its Delegates.

IEHP and Delegates may utilize this policy when reviewing for Tertiary Care.

Criteria to be cited as: Inland Empire Health Plan (IEHP) Policy "14A – Delegation and Monitoring: 9. Tertiary Care".

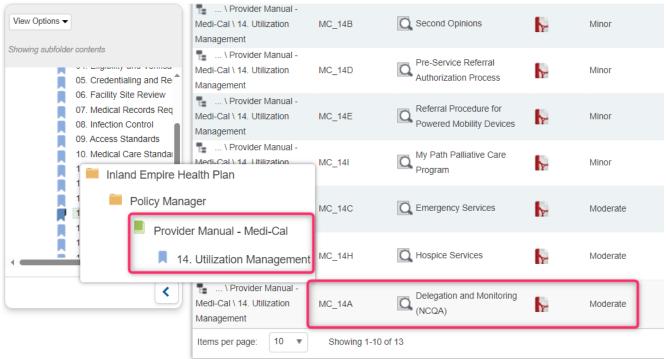
The policy and procedure information regarding these updates can be accessed and is available for your review at the following location:

SAI360 Policy Search

<u>www.providerservices.iehp.org</u> > Resources > Provider Manuals & Training > Manuals > Access Online Policy Search/SAI360 Portal or <u>click here</u>.

Provider Manual - Medi-Cal

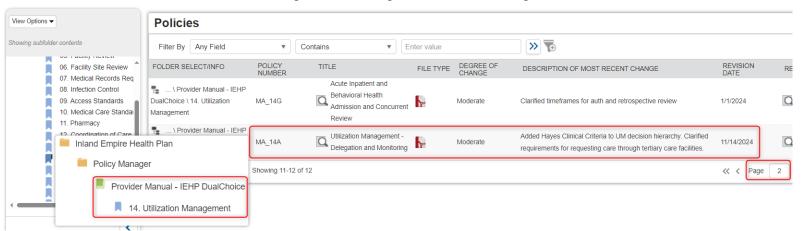
Provider Manual Catalog > Provider Manual – Medi-Cal > 14. Utilization Management > MC_14A – Delegation Monitoring (NCQA)



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For questions, please contact Juan Ortega at Ortega-j2@iehp.org or Jessica Gonzalez at Gonzalez-j6@iehp.org.

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